Pre-Arrival Info for International Students

1301 East Main Street
Murfreesboro, TN
37132-0001 USA
+1.615.898.2300

International Affairs
MTSU
Dear International Student:

Congratulations on your acceptance to Middle Tennessee State University!

We are so pleased that you will be joining us at MTSU in August 2018.

To prepare for your studies at MTSU I am sending this along as a reminder of some key dates and information:

- **August 21st, 2018**  
  **International Student Orientation (1:00 – 4:30/BAS S102)**
  
The international student orientation is mandatory, if you do not check-in you will not be allowed to register for the spring semester and your SEVIS, I-20/DS-2019, registration will be cancelled

- **August 27th, 2018**  
  **Classes begin**

- **September 6th, 2018**  
  **Last Day to register. You must prepay in the Business Office before being allowed to late register**

The attached Info Pack will be a great resource of information in preparing you to come to campus. The pre-customs video is also available at: [PreCUSTOMS Video](#)

I encourage you read the info pack and watch the video before your departure. To avoid any confusion, this video will refer to “CUSTOMS,” which is an orientation for all MTSU students, and you are welcome to attend, but is not required for International students. Additionally, there are a few outdated things, such as the PipelineMT information (refer to the links in this packet instead), the business and bookstore information is outdated, and the University College Advising Center no longer exists. Other than those things, the information in the video is still useful.

Please make sure you bring all the required documents to register on the first day of the orientation.

We look forward to welcoming you to our campus and are certain that you will find MTSU a rewarding place to live and study.

If you have any questions or concerns please feel free to write to us directly.
Orientation Schedule

July 1st

Deadline to confirm enrollment for spring semester – To confirm you must send an e-mail to international@mtsu.edu indicating
that you will enroll for the Spring 2018 semester.

August 20\textsuperscript{th}, Monday

All day Health Service Center Visits (check in with Health Services upon arrival to make an appointment)

August 21\textsuperscript{st}, Tuesday – Business and Aerospace Building – Room S102

10:00 AM – 12:30 PM Check-in at BAS Room S102: Bring your passport, I20/DS2019.
1:00 – 1:20 PM Session-1: Welcome Remarks from International Affairs
1:20 – 2:15 PM Session-2: Immigration
2:15 - 2:30 PM MTSU Police
2:30 – 2:45 PM Academic Integrity
2:45 – 3:00 PM Session-3: MTSU and Murfreesboro
3:00 – 3:30 PM Session-4: MT One Stop
3:30 – 4:00 PM Session-5: Fee Payment, Blue ID Review
4:00 – 4:30 PM Questions and Answer Session.

August 22\textsuperscript{nd}, Wednesday

All Day Students meet with Individual Colleges (Advising and Course Selection. Location and times to be sent during the summer)

9:00 - 11:00 AM Campus Tour - Meet in front of Walker Library
(Will be walking outside – wear comfortable shoes & dress for weather)
Contact: Emily McAnally – 615-898-2282/emily.mcanally@mtsu.edu

1:00 – 4:00 PM Wal-Mart Shopping trips – Meet at Parking Lot to the side of Walker Library for pick-up. Van will leave MTSU every hour and pick up at Wal-Mart every half hour.
Contact: Emily McAnally – 615-898-2282/emily.mcanally@mtsu.edu

5:00 - 7:00 PM Welcome Picnic at Oaklands Park
(meet at 4:30 pm, meeting location TBD)

August 23\textsuperscript{rd}, Thursday

All Day
Individual Advising/Course Registration Appointments continued
Health Service Center Visits continued

10:00 – 11:00 am
International Student Success Workshop – The American Classroom (Peck Hall Room 106 – Confucius Institute Classroom)
Contact: Emily McAnally – 615-898-2282/emily.mcanally@mtsu.edu

11:00 am – 4:00 pm
Meet Murfreesboro – Murfreesboro Square/Rover Hub/
Cannonsburg Village/Greenway Trail (following workshop)

**August 24th, Friday**

**Trip to Nashville**

All Day
Individual Advising/Course Registration Appointments continued
Health Service Center Visits continued

All Day
Optional trip to Nashville - van space is limited, must register to attend!!
8:00 - Meet at Parking Lot at the back of Walker Library for pick-up
Contact – Emily McAnally – 615-898-2282/emily.mcanally@mtsu.edu

**August 27th, Monday**

First day of Classes!
Contacts and Office Hours
Office Hours: 8:00 a.m.–4:30 p.m.
Monday through Friday

International Affairs
Room 216, Peck Hall
Dr. David A. Schmidt
Vice Provost, 615-898-2116
David.Schmidt@mtsu.edu

Maureen A. Young
Coordinator, 615-898-2116
Maureen.Young@mtsu.edu

Undergraduate Admission (International)
Room 208, Peck Hall
Angie Parsons
Associate Director, 615-904-8190
Angie.Parsons@mtsu.edu

Randolph Scott
Immigration Specialist, 615-904-8190
Randolph.Scott@mtsu.edu

Tammy Freeze
Secretary, 615-904-8190
Tammy.Freeze@mtsu.edu

Henry Chambers
Coordinator, 615-904-8190
Henry.Chambers@mtsu.edu

International Student & Scholar Services
Room 228C, Peck Hall
Emily McAnally
Coordinator, 615-898-2282
Emily.McAnally@mtsu.edu

Office of Education Abroad
Room 207, Peck Hall
Katherine Kovar
Director, 615-494-7638
Katherine.Kovar@mtsu.edu

Melissa Miller
Advisor, 615-898-5179
Melissa.Miller@mtsu.edu

Lisa Eddy
Coordinator, 615-898-5179
Lisa.Eddy@mtsu.edu

MTSU Blue ID Cards Office
Room 112, Student Services Building
(615) 898-5523 help@mtsu.edu

Information Technology Division, 24/7 Help
The basement of Cope
(615) 898-5345 help@mtsu.edu

Bursar’s office
Student Services and Admission Center
(SSAC) 2nd Floor
(615) 898-2761

Post Office * M-F: 8:00 AM to 4:00 PM.
1st floor, Student Union Building
(615) 898-2459 cwatts@mtsu.edu

Housing and Residential Life Office
Room 303, KUC
Main Housing office
615-898-2971

Dining Services Office
Room 204, KUC
(615)898-2675 or (615)898-2790
mtdining@aramark.com

The Health Services Building
Right section on the 1st floor,
The Health, Wellness, and Recreation
(615)898-2988
Flowing chart for getting started at MTSU

Receive your Letter of Acceptance

Return your confirmation form via emails; Activate your email account and Pipeline Account

Prepare your visa application if it is required

Visit MTSU website take a virtual tour and watch the pre-customs video

Book your air ticket and plan your trip to Nashville

Booking your on-campus or off-campus housing online

Arrange your transportation from the airport (BNA) to Murfreesboro

Attend the Orientation

Submit your health certificates (if you have not mail it to Health Service Center) and verify your I-20 forms, I-94 card and passport upon arrival. (It is law!) (The orientation is mandatory; No show-up may jeopardize your qualification for enrollment)

Register your courses and beginning your journey at MTSU
Pipeline MT- Your gateway to the MTSU campus!

How can I activate my MT email account and pipeline MT?
♦ A complete guide to Navigating Pipeline can be found here: How to Navigate Pipeline

Where can I use a computer to activate my account?
♦ Option 1: You can use the public computers in the library. (You do not have to input your username and password at computers which are set for searching book catalogue, but remember to close your browser at any time when you complete your work.)
♦ Option 2: If you have your personal laptop, you may use “WIFI” service on campus to surf on the internet. After having the authorization from ITD office, you can activate your account instead of a temporary guest account.
♦ Option 3: Anywhere you have internet access.

What can I do Through Pipeline?
♦ Register for your courses
♦ Check messages from your advisors
♦ Pay your tuition and fees online
♦ …and many more options

What is M#?
♦ “For identification purposes, you will be assigned a special identification number. Please use that ID number in all correspondence being sent to International Undergraduate Admissions.”
♦ With your M number: M 0XXXXXXXX (M+8 digits), you can activate your MT email, login pipeline MT to register your courses or pay tuition on line. When you arrive at MTSU, you may also access recreation center or use other facilities on campus.
Blue ID card- Be a member of the Blue Raiders

What is Blue ID card?
“Every student and employee is issued an ID. This card serves numerous purposes from identification to meal plan card to library card to debit card. A single ID card that can replace multiple cards, cash, coins, and checks, and can provide automat services increases the convenience and safety of campus life for MTSU students and employees.”

What can I do with my MTSU Blue ID on campus?
- Check out books at the MTSU Library
- Access the Student Recreation Center
- Campus computer labs
- Cash checks
- Discounted tickets or free for campus events like movies, concerts or performances

“In addition, students can use the card to receive student health services, vote in student government elections, use student meal plans, and be admitted to residence halls.”

How can I get my Blue ID card?
Bring your passport or other photo ID (if applicable) and M number to the Blue ID office. (You don’t have to bring your photo; there is no payment first time, but if you lose it, you need to pay $10 for replacement): http://www.mtsu.edu/itdcommunications/idoffice/#f
Registration Confirmation and Payments

How can I confirm my registration?

1. **Pay your tuition and fees online with** credit cards, check card or by e-check on Pipeline
   
   Or **pay your tuition and fees in person** at the Business Office cashier windows in MT One Stop Building (8:00 a.m. - 4:30 p.m.)

2. **Confirm your registration**
   
   You must complete registration confirmation on Pipeline. You will be given a CONFIRMATION NUMBER when you are confirmed. Write down this number as this is your proof that you have completed the confirmation process.

How can I pay my fees?

1. Personal check or money order
   
   Checks should be made payable to “Middle Tennessee State University” and include the student's ID number (M#) on the face of the check.

2. **American Express, Visa or MasterCard**
   
   Credit card or check card payments can be made either on the web or in person. Access RaiderNet to pay registration fees by credit card or to use your American Express, Visa or MasterCard check card. Students may pay either the full amount due or the down payment on the Deferred Payment Plan by credit card or checking card on RaiderNet. Credit card payments may be paid at the cashier windows in the MT One Stop Building, Monday - Friday, 8:00 a.m. - 4:30 p.m. The Business Office will not accept credit card payment over the telephone.

3. Pay from your home country, typically in your home currency, with PeerTransfer Education. Visit: [www.mtsu.edu/bursar/peertransfer.php](http://www.mtsu.edu/bursar/peertransfer.php)

4. Cash: Cash can be taken only at the Business Office in the MT One Stop, Monday - Friday, 8:00 a.m. - 4:30 p.m. Please do NOT mail cash.

Visit here for more information:

Housing on/ off campus

♦ Short-term staying at hotels in Murfreesboro

1. www.hotwire.com or other websites provides information about local hotels. Price ranges from $33 to $120 per night, e.g. Murfreesboro Knights Inn hotel, (4 miles, 10-minute drive) Vista Inn & Suites Murfreesboro hotel (4 miles) etc.

2. Temporary housing on MTSU campus may be provided for Customs Program participants, international students can check room availability at http://www.mtsu.edu/customs/cost_customs.php The following document shows $35/night for on-campus dormitories

♦ Long-term housing on campus

1. You may check the descriptions of residence halls, apartments and Global Learning Community as to their locations, varied rates, furniture, room size, and layout at http://www.mtsu.edu/housing/.

2. Before starting the online application, please read the housing application, agreement, and cancellation policies, making sure you fully understand the on-campus housing policies. http://www.mtsu.edu/housing/forms.php

3. You can apply for the FULL academic year August – May next year. You can pay Non-refundable $300 as prepayment fee and complete the housing application on line.

4. Contact the housing staff as early as you can, confirm your application and check in at specific residence hall or apartment as assigned date. More information at http://www.mtsu.edu/housing/contact.php

♦ Long-term housing off campus

You may contact Off-Campus Student Services office at ocss@mtsu.edu, call 615-898-5989, or come by the office in KUC 320 in person. To check out the off-campus housing availabilities, go to the website http://www.mtsuoffcampus.com/; or you may also find off-campus housing close to MTSU at Google map. (Click the link)
Meals on/off campus

Hours
For up-to-date hours and holiday hours visit mtsu.campusdish.com or the MTSU mobile app.

Delivery
Sign up on our website or download the mobile app.
Exploring MTSU Community within Walking Distance
(All the places listed in the map are within 5-15 minutes walking distance.)

This map shows some restaurants, bookstores, convenience stores, and barber shops within walking distance to MTSU Campus.

If you want to explore a wider area of Murfreesboro community you can ride bicycles, take public transportation such as Rover or even a taxi.
**Post Office/Banking/Telephone**

**Post office**

MTSU students who are registered for the current semester receive a mailbox for free if they live on campus. Current students living off campus may rent a box for $12.00 per semester. Bring your MTSU Blue ID card and register for your mailbox on the first floor of KUC. Your postal address is:

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Your Full Name  
Box __________ 
MTSU  
1301 E Main Street 
Murfreesboro, TN 37132 
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**Banks**

**SunTrust Bank**
Location: 1213 Greenland Drive, M-F: 8:30am-4:00p.m.

**Bank of America**
Location: 120 East Main Street,

**Fifth Third Bank**
Location: 2927 South Rutherford Boulevard (opposite the Wal-Mart)
*with Western Union service for sending or receiving cash

**ATMs at KUC on Campus**
SunTrust (2nd floor), U.S. Bank, 5th/3rd Bank, Bank of America, First Tennessee Green Bank etc.

**Telephone**
Visit local stores of T mobile, AT&T or other telephone companies open your phone service or buy prepaid phones at Wal-Mart or Kroger Grocery Store.
Transportation & Drivers License Information

Raider Xpress Bus - campus wide transportation

Blue, Green and Red Bus Routes provide the transportation on campus. It is a free transportation on campus only. [http://www.mtsu.edu/parking/sec12.php](http://www.mtsu.edu/parking/sec12.php)

Rover Buses – Murfreesboro city wide transportation

Eight routes leading to Post Office, Public square, Stones River Mall, Wal-Mart and more locations in Murfreesboro area. Time: 6:00am-6:00pm Monday through Friday

MTA 96X Bus - Murfreesboro to Nashville metropolitan area

A commuter bus from JUB, MTSU to Music City Central, Nashville
5:53am-4:52pm Monday through Friday
Fare: $1.75 with MTSU ID


Greyhound Buses - Nation-wide transportation

2114 South Church Street Murfreesboro, TN 37130-5521 (615) 893-5531
Time and fare varied with your travel plans, [http://www.greyhound.com/](http://www.greyhound.com/)

Taxi - Service provided by calling the taxi company

Local Service Call 615-522-6701; [http://www.borocabtaxiservice.com/](http://www.borocabtaxiservice.com/) or other cab companies.

Transportation from Nashville Airport (BNA) to MTSU campus

**Option 1:** Call local Taxi/Shuttle companies 615-217-7433/6040 or reserve taxi/shuttle services online at before your arrival:

- Key Transport Shuttle
- In Shuttle
- Shuttlefare
Option 2: Take a Taxi/Shuttle when you walk out of the terminal to the ground transportation area or download a Ridesharing app to have a driver take you for half the cost of a taxi:

- Uber
- Lyft

Option 3: MTA Bus route 18 to Nashville, transfer at Music City Central to MTA96X

Driving License
Check the separate pamphlet or the website at http://www.tn.gov/safety/dlmain.shtml

Recreation, movies and more fun!

You can check the university Master Calendar, subscribe email notice for those events which interest you at http://www.mtsu.edu/calendar/.

Recreation Center
The Recreation Center on campus provides state-of-the-art facilities, such as indoors track, basketball court, racquetball room, ping pong tables and swimming pools.
http://www.mtsu.edu/camprec/index.php

KUC Theater and Student Union Building
You can watch the latest movies for free or at discounted tickets, and even participate other fun events such as video game night, MT idol, Karaoke Night, Palatial Concerts, acoustic afternoons, etc. http://www.mtsu.edu/events/

Tucker Theater
The theater hosts different concerts, dance events on campus.
Health Service, Emergency and Insurance
The Health Services Building on campus is open 8:00a.m - 4:30p Monday-Thursday and 8:00a.m-4:00p.m. Friday.

Emergency Care
If you experience a life-threatening medical emergency, call 911.

Important Numbers
MTSU Health Services: 615-898-2988
Murfreesboro Medical Clinic: 615-893-4480
Middle Tennessee Medical Center: 615-396-4100
Middle Tennessee Medical Center Emergency Room: 615-849-4100
MTSU Campus Police: 615-898-2424
StoneCrest Medical Center Emergency Department: 615-768-2034

Insurance
Questions about Health Insurance, please visit
http://www.mtsu.edu/intered/HealthInformation.php
Pre-Customs video
http://frank.mtsu.edu/~customs/precustoms/movie/PreCUSTOMS.html

Customs is an optional orientation for all MTSU students, but is not required of international student. This video will still be able to provide you with some pre-arrival information. You are recommended to view the following parts concerning with you as an international student:

2. PipelineMT- To help you use pipelineMT and keep yourself updated with MTSU;
6. Housing- To introduce you to on-campus/ off-campus housing;
7. Food Services- To introduce you the cafeterias on campus and meal plans;
8. Health Services- To introduce the medical service on campus, the process to see a doctor;
9. Public Safety- To introduce the on campus police and security facilities in the community;
10. Parking- To introduce the parking area and policies;
11. Bookstore- To introduce the place where you can get your textbooks, souvenirs, etc.;
12. Library- To introduce the book collection of the library, how to use the library;
15. Advising- To introduce how to make an appointment with your advisor and register for your courses;
16. Counseling & Testing- To introduce the testing service for placement tests;
18. Campus Recreation- To introduce how to use the facilities at the recreation center;
19. Campus involvement- To introduce the student organizations and events on campus.
Appendix

Quick facts of MTSU

- Founded on September 11, 1911
- 2012 Total Enrollment: 26,442
- Total full-time employees: 2,191
- Area: more than 500 acres

Fall 2018 Academic Calendar

- August 27 - Classes Begin
- September 3- Labor Day Holiday - No Classes
- October 13-16 - Fall Break - No Classes
- November 21-24 - Thanksgiving Holidays - No classes
- December 5 - Last Day of Classes
- December 6 - Study Day - No Classes
- December 7-13 - Final Examinations
- December 13 – Last Day of Term
- December 15 – Commencement
- December 17 - Deadline for Final Grades

Location of Tennessee in the United States

![Map of USA](http://en.wikipedia.org/wiki/File:Map_of_USA_TN.svg)

Digital Tools Recommended

- [www.google.com](http://www.google.com) map service will help you to locate your place and make a trip plan.
- [www.dropbox.com](http://www.dropbox.com) will offer you a 2 G online disk to store your files, assignments.