

## Student Affairs

### A Closer Look Survey

Spring 2004

Please rate the following statements based upon your experiences at MTSU

\*Survey based on 2723 responses

**I have developed an understanding of ethical standards of conduct while enrolled at MTSU.**

	Percent	Answers
Strongly Disagree	4.3%	116
Disagree	14.2%	386
Agree	69.2%	1885
Strongly Agree	12.3%	336

**I have a better understanding of my own abilities and interests.**

	Percent	Answers
Strongly Disagree	3.0%	81
Disagree	6.6%	180
Agree	60.2%	1639
Strongly Agree	30.2%	823

**I have gained a better understanding of and appreciation for other cultures.**

	Percent	Answers
Strongly Disagree	3.5%	95
Disagree	18.0%	491
Agree	58.4%	1590
Strongly Agree	20.1%	547

**I have learned to assume a greater degree of personal responsibility for the choices I make.**

	Percent	Answers
Strongly Disagree	2.9%	78
Disagree	8.1%	220
Agree	52.2%	1422
Strongly Agree	36.8%	1003

**I have developed an understanding of the importance of good physical health.**

	Percent	Answers
Strongly Disagree	4.1%	111
Disagree	18.4%	501

Agree	53.7%	1461
Strongly Agree	23.9%	650

<b>I have developed an understanding of the importance of good mental health.</b>	<b>Percent</b>	<b>Answers</b>
Strongly Disagree	3.5%	96
Disagree	12.9%	350
Agree	55.5%	1511
Strongly Agree	28.1%	766

<b>I have experienced an increase in my personal development and have become a more well-rounded person.</b>	<b>Percent</b>	<b>Answers</b>
Strongly Disagree	2.8%	77
Disagree	9.8%	268
Agree	55.0%	1497
Strongly Agree	32.4%	881

<b>I have participated in activities that enhanced my leadership skills.</b>	<b>Percent</b>	<b>Answers</b>
Strongly Disagree	6.5%	178
Disagree	27.5%	750
Agree	44.9%	1222
Strongly Agree	21.0%	573

**Please indicate how often you utilize the services of or contact the following department or office:**

<b>Academic Support Center</b>	<b>Percent</b>	<b>Answers</b>
About once a semester	31.7%	864
2-3 times a semester	13.1%	357
More than 3 times in a semester	5.0%	137
I have not needed the services of this department.	38.3%	1042
I did not know this office existed.	11.9%	323

<b>Adult Student Services</b>	<b>Percent</b>	<b>Answers</b>
About once a semester	6.5%	1777
2-3 times a semester	2.2%	61
More than 3 times in a semester	3.0%	82
I have not needed the services of this department.	71.1%	1935
I did not know this office existed.	17.2%	468

**Campus Recreation Center**

	<b>Percent</b>	<b>Answers</b>
About once a semester	11.0%	299
2-3 times a semester	11.6%	315
More than 3 times in a semester	57.0%	1553
I have not needed the services of this department.	18.8%	512
I did not know this office existed.	1.6%	44

**Career and Employment Center**

	<b>Percent</b>	<b>Answers</b>
About once a semester	16.3%	443
2-3 times a semester	7.5%	205
More than 3 times in a semester	7.2%	197
I have not needed the services of this department.	58.0%	1578
I did not know this office existed.	11.0%	300

**Cheerleading Office**

	<b>Percent</b>	<b>Answers</b>
About once a semester	1.3%	35
2-3 times a semester	1.1%	30
More than 3 times in a semester	2.5%	67
I have not needed the services of this department.	60.8%	1656
I did not know this office existed.	34.3%	935

**Child Care Services**

	<b>Percent</b>	<b>Answers</b>
About once a semester	1.6%	43
2-3 times a semester	1.4%	37
More than 3 times in a semester	2.6%	70
I have not needed the services of this department.	79.9%	2175
I did not know this office existed.	14.6%	398

***The Collage (Student Literary Magazine)***

	<b>Percent</b>	<b>Answers</b>
About once a semester	9.4%	256
2-3 times a semester	2.6%	71
More than 3 times in a semester	2.6%	70
I have not needed the services of this department.	53.1%	1446
I did not know this office existed.	32.3%	880

**Cooperative Education**

	<b>Percent</b>	<b>Answers</b>
About once a semester	2.5%	67
2-3 times a semester	1.4%	39
More than 3 times in a semester	2.7%	74
I have not needed the services of this department.	63.4%	1727
I did not know this office existed.	30.0%	816

**Disabled Student Services**

	<b>Percent</b>	<b>Answers</b>
About once a semester	4.3%	116
2-3 times a semester	3.3%	91
More than 3 times in a semester	4.3%	117
I have not needed the services of this department.	84.8%	2308
I did not know this office existed.	3.3%	91

**Financial Aid**

	<b>Percent</b>	<b>Answers</b>
About once a semester	27.7%	755
2-3 times a semester	24.1%	657
More than 3 times in a semester	18.8%	511
I have not needed the services of this department.	28.0%	763
I did not know this office existed.	1.4%	37

**Greek Affairs**

	<b>Percent</b>	<b>Answers</b>
About once a semester	5.0%	136
2-3 times a semester	3.3%	91
More than 3 times in a semester	5.9%	162
I have not needed the services of this department.	79.8%	2172
I did not know this office existed.	5.9%	162

**Guidance Services (Counseling & Testing Services)**

	<b>Percent</b>	<b>Answers</b>
About once a semester	12.4%	337
2-3 times a semester	4.5%	123
More than 3 times in a semester	4.2%	115
I have not needed the services of this department.	69.9%	1904
I did not know this office existed.	9.0%	244

**Health Services**

	<b>Percent</b>	<b>Answers</b>
About once a semester	25.1%	683
2-3 times a semester	15.9%	434
More than 3 times in a semester	12.4%	338
I have not needed the services of this department.	44.1%	1200

I did not know this office existed.	2.5%	68
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**James Union Building (Dining Area, Meeting Rooms, etc.)**

	<b>Percent</b>	<b>Answers</b>
About once a semester	20.4%	555
2-3 times a semester	18.8%	512
More than 3 times in a semester	29.9%	791
I have not needed the services of this department.	29.6%	806
I did not know this office existed.	2.2%	59

**Housing & Residential Life**

	<b>Percent</b>	<b>Answers</b>
About once a semester	10.4%	284
2-3 times a semester	7.1%	194
More than 3 times in a semester	10.7%	290
I have not needed the services of this department.	69.6%	1896
I did not know this office existed.	2.2%	59

**International Programs**

	<b>Percent</b>	<b>Answers</b>
About once a semester	4.8%	130
2-3 times a semester	2.6%	71
More than 3 times in a semester	3.7%	100
I have not needed the services of this department.	72.6%	1976
I did not know this office existed.	16.4%	446

**Judicial Affairs and Mediation Services**

	<b>Percent</b>	<b>Answers</b>
About once a semester	4.4%	120
2-3 times a semester	1.8%	48
More than 3 times in a semester	2.4%	64
I have not needed the services of this department.	72.8%	1981
I did not know this office existed.	18.7%	510

**June Anderson Women's Center**

	<b>Percent</b>	<b>Answers</b>
About once a semester	4.5%	122
2-3 times a semester	2.1%	56
More than 3 times in a semester	2.9%	79
I have not needed the services of this department.	75.5%	2055
I did not know this office existed.	15.1%	411

**KUC Information Desk (2nd Floor)**

	<b>Percent</b>	<b>Answers</b>
About once a semester	21.7%	591
2-3 times a semester	10.7%	290
More than 3 times in a semester	7.5%	205
I have not needed the services of this department.	53.8%	1464
I did not know this office existed.	6.4%	173

**Leadership Development Office**

	<b>Percent</b>	<b>Answers</b>
About once a semester	3.3%	90
2-3 times a semester	1.9%	53
More than 3 times in a semester	3.0%	82
I have not needed the services of this department.	61.3%	1669
I did not know this office existed.	30.4%	829

**Midlander (Campus Yearbook)**

	<b>Percent</b>	<b>Answers</b>
About once a semester	5.7%	156
2-3 times a semester	1.5%	42
More than 3 times in a semester	2.6%	71
I have not needed the services of this department.	78.7%	2144
I did not know this office existed.	11.4%	310

**MT Production Services (Sound, Lighting, Stage, Technicians)**

	<b>Percent</b>	<b>Answers</b>
About once a semester	4.3%	118
2-3 times a semester	2.9%	78
More than 3 times in a semester	3.7%	101
I have not needed the services of this department.	68.3%	1859
I did not know this office existed.	20.8%	567

**Multicultural Affairs**

	<b>Percent</b>	<b>Answers</b>
About once a semester	5.3%	145
2-3 times a semester	2.5%	69
More than 3 times in a semester	4.1%	112
I have not needed the services of this department.	71.3%	1942
I did not know this office existed.	16.7%	455

**Records Office (Grades/Graduation)**

	<b>Percent</b>	<b>Answers</b>
About once a semester	34.7%	945
2-3 times a semester	17.2%	467
More than 3 times in a semester	11.9%	325
I have not needed the services of this department.	33.3%	906
I did not know this office existed.	2.9%	80

**Scheduling Center**

	<b>Percent</b>	<b>Answers</b>
About once a semester	32.4%	881
2-3 times a semester	12.6%	343
More than 3 times in a semester	7.5%	203
I have not needed the services of this department.	43.0%	1170
I did not know this office existed.	4.6%	126

**Sidelines (Campus Newspaper)**

	<b>Percent</b>	<b>Answers</b>
About once a semester	8.9%	241
2-3 times a semester	9.8%	266
More than 3 times in a semester	32.2%	877
I have not needed the services of this department.	45.5%	1240
I did not know this office existed.	3.6%	99

**Student Development Office**

	<b>Percent</b>	<b>Answers</b>
About once a semester	3.2%	86
2-3 times a semester	2.3%	62
More than 3 times in a semester	4.0%	108
I have not needed the services of this department.	66.9%	1821
I did not know this office existed.	23.7%	646

**Student Government Association**

	<b>Percent</b>	<b>Answers</b>
About once a semester	8.5%	231
2-3 times a semester	3.7%	101
More than 3 times in a semester	4.5%	123
I have not needed the services of this department.	78.0%	2124
I did not know this office existed.	5.3%	144

**Student Support Services**

	<b>Percent</b>	<b>Answers</b>
About once a semester	4.1%	111
2-3 times a semester	2.5%	67
More than 3 times in a semester	4.1%	113
I have not needed the services of this department.	70.1%	1908
I did not know this office existed.	19.2%	524

**Student Organizations Office**

<b>Percent</b>	<b>Answers</b>
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About once a semester	4.4%	121
2-3 times a semester	3.2%	86
More than 3 times in a semester	5.0%	136
I have not needed the services of this department.	69.1%	1881
I did not know this office existed.	18.3%	499

**Student Programming Office (Special Events, Movies, etc.)**

	Percent	Answers
About once a semester	9.1%	248
2-3 times a semester	6.4%	175
More than 3 times in a semester	7.0%	190
I have not needed the services of this department.	60.7%	1654
I did not know this office existed.	16.7%	456

**Please indicate your level of awareness with the following programs, services and/or departments:**

**I am aware that the new Academic Support Center (KUC 324) offers academic advising for undeclared students and students taking Developmental courses.**

	Percent	Answers
Not aware	46.9%	1276
Somewhat aware	22.9%	624
Aware	23.4%	638
Very aware	6.8%	185

**I am aware that the Academic Support Center offers career advising and assistance in exploring careers.**

	Percent	Answers
Not aware	41.8%	1137
Somewhat aware	25.6%	697
Aware	26.8%	729
Very aware	5.9%	160

**I am aware of the opportunities for involvement and participation in student organizations.**

	Percent	Answers
Not aware	14.2%	388
Somewhat aware	36.8%	1003
Aware	37.5%	1021
Very aware	11.4%	311

**I am aware of the structure of the Student Government Association.**

	Percent	Answers
Not aware	41.5%	1130
Somewhat aware	34.5%	940
Aware	20.0%	545
Very aware	4.0%	108

<b>I am aware of the opportunities for developing my leadership skills.</b>	<b>Percent</b>	<b>Answers</b>
Not aware	28.4%	774
Somewhat aware	36.7%	1000
Aware	27.9%	759
Very aware	7.0%	190

<b>I am aware of the procedures used to appeal student parking citations.</b>	<b>Percent</b>	<b>Answers</b>
Not aware	30.7%	837
Somewhat aware	27.1%	737
Aware	29.3%	797
Very aware	12.9%	352

<b>I am aware of the Lost and Found office located in Keathley University Center.</b>	<b>Percent</b>	<b>Answers</b>
Not aware	53.6%	1459
Somewhat aware	19.3%	525
Aware	21.7%	591
Very aware	5.4%	148

<b>I am aware that MT Production Services offers sound, lighting, staging, technicians, etc for programs and events.</b>	<b>Percent</b>	<b>Answers</b>
Not aware	50.7%	1381
Somewhat aware	24.9%	677
Aware	19.1%	521
Very aware	5.3%	144

<b>I am aware of programs and events (movies, speakers, comedy, concerts, etc.) sponsored by Special Events/Student Programming.</b>	<b>Percent</b>	<b>Answers</b>
Not aware	17.7%	483
Somewhat aware	37.5%	1021
Aware	35.6%	970
Very aware	9.1%	249

<b>I am aware of the committees that comprise Student Programming (Concerts, Films, Fine Art Ideas &amp; Issues).</b>	<b>Percent</b>	<b>Answers</b>
Not aware	45.8%	1247
Somewhat aware	31.3%	852
Aware	19.2%	522
Very aware	3.7%	102

**I am aware that the \$20 student activity fee (paid by students who register for 7 or more hours per semester) helps fund Student Government, student Organizations, the Distinguished Lecture Program, Student Programming and sports clubs.**

	<b>Percent</b>	<b>Answers</b>
Not aware	41.1%	1119
Somewhat aware	24.7%	673
Aware	25.3%	688
Very aware	8.9%	243

**I am aware that many of the events sponsored by Special Events/Student Programming are free or have reduced admission because of funding from the \$20 student activity fee.**

	<b>Percent</b>	<b>Answers</b>
Not aware	44.3%	1207
Somewhat aware	24.9%	679
Aware	24.0%	654
Very aware	6.7%	183

**I am aware of the procedures necessary to withdraw from the University.**

	<b>Percent</b>	<b>Answers</b>
Not aware	31.9%	869
Somewhat aware	32.5%	885
Aware	27.3%	744
Very aware	8.3%	225

**I am aware of the procedures necessary to drop classes after the printed deadlines.**

	<b>Percent</b>	<b>Answers</b>
Not aware	19.2%	524
Somewhat aware	28.5%	775
Aware	38.2%	1039
Very aware	14.1%	385

**I am aware of the mediation services offered through the Office of Judicial Affairs and Mediation Services.**

	<b>Percent</b>	<b>Answers</b>
Not aware	56.8%	1547
Somewhat aware	25.2%	687
Aware	14.8%	404
Very aware	3.1%	85

**I am aware of the procedure necessary for handling student disciplinary matters.**

	<b>Percent</b>	<b>Answers</b>
Not aware	51.6%	1405
Somewhat aware	27.7%	755
Aware	16.9%	461
Very aware	3.7%	102

**I am aware the campus newspaper is called *Sidelines*.**

	<b>Percent</b>	<b>Answers</b>
Not aware	4.6%	125
Somewhat aware	8.8%	240
Aware	29.7%	810
Very aware	56.8%	1548

**I am aware that the campus yearbook is called *Midlander*.**

	<b>Percent</b>	<b>Answers</b>
Not aware	14.5%	396
Somewhat aware	19.0%	518
Aware	32.1%	874
Very aware	34.3%	935

**I am aware that the campus creative magazine is called *Collage*.**

	<b>Percent</b>	<b>Answers</b>
Not aware	36.5%	995
Somewhat aware	20.5%	558
Aware	23.9%	651
Very aware	19.1%	519

**I am aware of the programs and facilities available for individual or group recreational activities.**

	<b>Percent</b>	<b>Answers</b>
Not aware	20.7%	565
Somewhat aware	36.0%	980
Aware	31.7%	864
Very aware	11.5%	314

**I am aware of the Cooperative Education (Co-Op) program at MTSU.**

	<b>Percent</b>	<b>Answers</b>
Not aware	47.4%	1291
Somewhat aware	30.6%	834
Aware	18.1%	493
Very aware	3.9%	105

**I am aware of the programs provided by the Career and Employment Center.**

	<b>Percent</b>	<b>Answers</b>
Not aware	35.1%	955
Somewhat aware	35.8%	974
Aware	24.3%	661
Very aware	4.8%	132

**I am aware of the programs provided by Guidance Services (Counseling & Testing Center).**

	<b>Percent</b>	<b>Answers</b>
Not aware	39.0%	1063
Somewhat aware	35.2%	985
Aware	21.4%	584
Very aware	4.3%	118

**I am aware that personal counseling through Guidance Services is free to enrolled students.**

	<b>Percent</b>	<b>Answers</b>
Not aware	37.2%	1014
Somewhat aware	29.7%	808
Aware	26.4%	718
Very aware	6.7%	183

**I am aware that the testing lab in Guidance Services offers the College Level Examination Program (CLEP) which allows credit by exam.**

	<b>Percent</b>	<b>Answers</b>
Not aware	38.4%	1045
Somewhat aware	29.1%	792
Aware	25.7%	701
Very aware	6.8%	185

**I am aware that Guidance Services is located on the third floor of the Keathley University Center.**

	<b>Percent</b>	<b>Answers</b>
Not aware	39.0%	1061
Somewhat aware	21.4%	583
Aware	28.2%	768
Very aware	11.4%	311

**I am aware that living in a residence hall provides in-room internet access.**

	<b>Percent</b>	<b>Answers</b>
Not aware	27.8%	758
Somewhat aware	16.2%	442
Aware	28.4%	774
Very aware	27.5%	749

**I am aware that Housing and Residential Life offers academically based living communities to enhance academic programs.**

	<b>Percent</b>	<b>Answers</b>
Not aware	31.1%	847
Somewhat aware	24.1%	657
Aware	29.5%	803
Very aware	15.3%	416

**I am aware that Housing and Residential Life has begun a major renovation project throughout their facilities.**

	<b>Percent</b>	<b>Answers</b>
Not aware	38.7%	1055
Somewhat aware	23.3%	634
Aware	25.0%	682
Very aware	12.9%	352

**I am aware that Student Health offers a Women's Health Clinic.**

	<b>Percent</b>	<b>Answers</b>
Not aware	33.8%	920
Somewhat aware	24.1%	655
Aware	27.6%	752
Very aware	14.5%	396

**I am aware that there is a Student Health Insurance Plan available to students.**

	<b>Percent</b>	<b>Answers</b>
Not aware	38.6%	1050
Somewhat aware	36.0%	707
Aware	26.5%	722
Very aware	9.0%	244

**I am aware that the June Anderson Women's Center offers campus programming and services.**

	<b>Percent</b>	<b>Answers</b>
Not aware	46.4%	1263
Somewhat aware	28.0%	763
Aware	20.1%	548
Very aware	5.5%	149

**I am aware that financial aid can be used to help pay for study abroad programs.**

	<b>Percent</b>	<b>Answers</b>
Not aware	44.0%	1199
Somewhat aware	25.0%	682
Aware	23.3%	634
Very aware	7.6%	208

**I am aware that study abroad is available anytime of the year.**

	<b>Percent</b>	<b>Answers</b>
Not aware	38.9%	1058
Somewhat aware	28.1%	764
Aware	24.7%	673
Very aware	8.4%	228

**I am aware of the programs and services provided by International Services and Programs.**

	<b>Percent</b>	<b>Answers</b>
Not aware	54.3%	1479
Somewhat aware	26.3%	716
Aware	16.4%	447
Very aware	3.0%	81

**I am aware of the escort service provided by Public Safety.**

	<b>Percent</b>	<b>Answers</b>
Not aware	19.1%	520
Somewhat aware	26.9%	732
Aware	38.9%	1059
Very aware	15.1%	412

**I am aware of the programs and services provided by the Multicultural Affairs Office.**

	<b>Percent</b>	<b>Answers</b>
Not aware	54.0%	1470
Somewhat aware	26.4%	720
Aware	16.4%	447
Very aware	3.2%	86

**I am aware that programs and services are provided to first-generation, low-income students with academic needs by the federally funded Student Support Services.**

	<b>Percent</b>	<b>Answers</b>
Not aware	51.7%	1407
Somewhat aware	25.3%	689
Aware	18.5%	505
Very aware	4.5%	122

**I am aware of how to locate the final exam schedule.**

	<b>Percent</b>	<b>Answers</b>
Not aware	9.7%	264
Somewhat aware	19.4%	528
Aware	36.5%	994
Very aware	34.4%	937

**I am aware of registration and drop/add policies and procedures.**

	<b>Percent</b>	<b>Answers</b>
Not aware	4.2%	114
Somewhat aware	16.6%	453
Aware	44.1%	1200
Very aware	35.1%	956

**I am aware WebMT is normally available 20 hours a day.**

	<b>Percent</b>	<b>Answers</b>
Not aware	9.7%	263
Somewhat aware	19.2%	522
Aware	40.0%	1089
Very aware	31.2%	849

**I am aware that PipelineMT/WebMT allows me to register on-line, drop/add classes, view my class schedule, check my assigned registration time, and view my registration holds.**

	<b>Percent</b>	<b>Answers</b>
Not aware	2.7%	74
Somewhat aware	8.4%	230
Aware	33.6%	914
Very aware	55.3%	1505

**I am aware that PipelineMT/WebMT permits me to view my grades, view my unofficial transcript, update my addresses and phone numbers, and check degree audit for progress toward completion of my degree.**

	<b>Percent</b>	<b>Answers</b>
Not aware	2.8%	75
Somewhat aware	9.0%	244
Aware	33.5%	913
Very aware	54.8%	1491

**I am aware that the Scheduling Center can assist me with Registration/Scheduling questions.**

	<b>Percent</b>	<b>Answers</b>
Not aware	10.1%	275
Somewhat aware	23.4%	637
Aware	39.5%	1076
Very aware	27.0%	735

**Please indicate your level of agreement with the following statements:**

**The Financial Aid Office makes information easily accessible regarding loans, scholarships, grants etc.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	6.4%	175
Disagree	13.7%	374
Agree	47.4%	1290
Strongly agree	13.9%	379
Did not utilize this program or service	16.4%	447
No knowledge of this program	2.1%	58

**The personnel in the Financial Aid Office are courteous, efficient and treated me in a professional manner.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	5.3%	143
Disagree	10.3%	281
Agree	47.6%	1296
Strongly agree	16.3%	445
Did not utilize this program or service	18.1%	494
No knowledge of this program	2.4%	64

**The Financial Aid staff are knowledgeable and well informed.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.4%	120
Disagree	11.6%	316
Agree	49.2%	1339
Strongly agree	14.2%	388
Did not utilize this program or service	18.1%	494
No knowledge of this program	2.4%	66

**I believe MTSU offers adequate scholarship opportunities for students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	11.2%	304
Disagree	25.0%	680
Agree	39.5%	107
Strongly agree	9.5%	259
Did not utilize this program or service	10.7%	292
No knowledge of this program	4.1%	112

**MTSU provides adequate opportunities for gaining leadership experience.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.2%	114
Disagree	12.0%	326
Agree	50.5%	1374
Strongly agree	11.4%	311
Did not utilize this program or service	13.6%	369
No knowledge of this program	8.4%	229

**The SGA (Student Government ) is an effective instrument for change at MTSU.**

	<b>Percent</b>	<b>Answers</b>
Agree	8.3%	225
Disagree	17.8%	485
Agree	32.6%	889
Strongly agree	7.9%	214
Did not utilize this program or service	23.1%	630
No knowledge of this program	10.3%	280

<b>The Greek system (social fraternities and sororities) at MTSU has a positive image.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	19.1%	520
Disagree	23.7%	645
Agree	23.0%	626
Strongly agree	7.3%	200
Did not utilize this program or service	19.8%	540
No knowledge of this program	7.1%	192

<b>Membership in a social fraternity or sorority contributes positively to personal development.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	16.4%	446
Disagree	21.6%	587
Agree	23.6%	642
Strongly agree	10.3%	281
Did not utilize this program or service	22.3%	606
No knowledge of this program	5.9%	161

<b>I enjoyed the Welcome Week activities in which I participated.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.5%	122
Disagree	6.2%	168
Agree	31.1%	848
Strongly agree	11.1%	303
Did not utilize this program or service	36.1%	983
No knowledge of this program	11.0%	299

<b>My family enjoyed participating in Family Weekend activities.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.1%	111
Disagree	5.0%	137
Agree	19.1%	519
Strongly agree	7.7%	210
Did not utilize this program or service	51.6%	1404
No knowledge of this program	12.6%	342

<b>My family enjoyed their visit to campus.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.9%	79
Disagree	3.5%	96
Agree	32.2%	878
Strongly agree	11.3%	309
Did not utilize this program or service	41.5%	1129
No knowledge of this program	8.5%	232

**CUSTOMS (new student orientation) was effective in providing me with the information I needed to know about University Life.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	7.3%	200
Disagree	9.8%	267
Agree	37.3%	1017
Strongly agree	15.0%	408
Did not utilize this program or service	23.5%	640
No knowledge of this program	7.0%	191

**The MTSU cheerleading squads effectively represent the University.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	8.4%	230
Disagree	11.4%	310
Agree	32.3%	879
Strongly agree	8.1%	221
Did not utilize this program or service	27.4%	746
No knowledge of this program	12.4%	337

**Cheerleaders are necessary to provide a complete athletic experience for MTSU students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	12.8%	349
Disagree	15.5%	421
Agree	36.7%	999
Strongly agree	12.6%	343
Did not utilize this program or service	15.6%	426
No knowledge of this program	6.8%	185

**I am aware of the opportunities for involvement and participation in student organizations.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.5%	123
Disagree	13.1%	358
Agree	53.7%	1462
Strongly agree	13.9%	378
Did not utilize this program or service	10.1%	275
No knowledge of this program	4.7%	127

**MTSU provides adequate support services to facilitate the development of student organization programs.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	3.9%	107
Disagree	9.6%	261
Agree	50.8%	1382
Strongly agree	8.8%	239
Did not utilize this program or service	17.5%	477
No knowledge of this program	9.4%	257

**The priorities and criteria established by the Student Activity Fee Committee in allocating funds to student organizations are fair and appropriate.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	5.7%	154
Disagree	12.1%	330
Agree	44.7%	1218
Strongly agree	8.7%	238
Did not utilize this program or service	15.6%	425
No knowledge of this program	13.1%	358

**I am familiar with the procedures that exist to address violations of University rules and regulations.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	7.3%	200
Disagree	21.0%	572
Agree	42.3%	1153
Strongly agree	8.5%	231
Did not utilize this program or service	12.7%	345
No knowledge of this program	8.2%	222

**Cheating, plagiarism ect. is prevalent among MTSU students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	9.9%	269
Disagree	35.3%	961
Agree	30.6%	832
Strongly agree	10.4%	282
Did not utilize this program or service	8.0%	218
No knowledge of this program	5.9%	161

**Integrity is important when completing academic requirements (assignments, tests, papers etc).**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.0%	54
Disagree	3.5%	94
Agree	44.2%	1203
Strongly agree	45.7%	1244
Did not utilize this program or service	3.5%	95
No knowledge of this program	1.2%	33

**The student discipline process is fair and effective.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	3.1%	84
Disagree	7.2%	197
Agree	43.6%	1188
Strongly agree	11.6%	315
Did not utilize this program or service	22.4%	609
No knowledge of this program	12.1%	330

**Withdrawals from the university are handled efficiently and with great regard to individual circumstances and concerns.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.7%	73
Disagree	5.4%	147
Agree	32.4%	882
Strongly agree	8.5%	231
Did not utilize this program or service	36.9%	1005
No knowledge of this program	14.1%	385

**The concerns of commuting students (off-campus) are adequately addressed.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	18.1%	492
Disagree	24.5%	666
Agree	30.1%	819
Strongly agree	6.4%	173
Did not utilize this program or service	14.4%	392
No knowledge of this program	6.6%	181

**The quality and variety of food served in campus dining facilities is good.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	9.1%	247
Disagree	17.1%	465
Agree	50.4%	1373
Strongly agree	13.1%	356
Did not utilize this program or service	7.8%	213
No knowledge of this program	2.5%	69

**Child care services should be expanded.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.2%	59
Disagree	4.3%	117
Agree	19.8%	539
Strongly agree	11.4%	311
Did not utilize this program or service	46.9%	1277
No knowledge of this program	15.4%	420

**Child care services are offered at times that allow parents to attend class.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.3%	63
Disagree	4.9%	134
Agree	18.7%	509
Strongly agree	4.8%	132
Did not utilize this program or service	51.7%	1408
No knowledge of this program	17.5%	477

<b>Child Care Services provides quality care at a reasonable cost.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.1%	56
Disagree	3.9%	105
Agree	17.3%	472
Strongly agree	5.0%	136
Did not utilize this program or service	53.0%	1442
No knowledge of this program	18.8%	512

<b>The needs and concerns of international students (students from outside the U.S.) are adequately addressed.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.4%	64
Disagree	4.4%	119
Agree	19.1%	520
Strongly agree	4.9%	133
Did not utilize this program or service	49.4%	1346
No knowledge of this program	19.9%	541

<b>I am satisfied with the process used to evaluate international student transcripts.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.5%	69
Disagree	3.0%	82
Agree	16.6%	453
Strongly agree	4.4%	121
Did not utilize this program or service	51.0%	1388
No knowledge of this program	22.4%	610

<b>I am aware of the programs and services provided by International Services and programs.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.9%	133
Disagree	7.8%	212
Agree	19.5%	530
Strongly agree	5.0%	137
Did not utilize this program or service	41.3%	1124
No knowledge of this program	21.6%	587

<b>The programs sponsored by Special Events/Student Programming (Knoll shows, lectures, films, concerts etc.) are well planned and interesting to students.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	3.5%	96
Disagree	9.4%	257
Agree	44.3%	1206
Strongly agree	9.3%	253
Did not utilize this program or service	23.4%	637
No knowledge of this program	10.1%	274

***Sidelines* (campus newspaper) provides effective and adequate news coverage of issues affecting the campus and students.**

	Percent	Answers
Strongly disagree	4.9%	134
Disagree	10.1%	274
Agree	55.0%	1498
Strongly agree	19.5%	532
Did not utilize this program or service	7.7%	211
No knowledge of this program	2.7%	74

**The *Midlander* (campus yearbook) fills an important role in compiling a record of the year's events.**

	Percent	Answers
Strongly disagree	6.8%	184
Disagree	9.8%	266
Agree	27.6%	752
Strongly agree	7.1%	192
Did not utilize this program or service	36.4%	992
No knowledge of this program	12.4%	337

**The *Collage* (campus creative magazine) plays an important role in providing an outlet for publication of students' creative works.**

	Percent	Answers
Strongly disagree	4.1%	112
Disagree	6.1%	165
Agree	30.6%	832
Strongly agree	9.7%	256
Did not utilize this program or service	31.5%	858
No knowledge of this program	18.0%	491

**Living in a residence hall is an economical and comfortable alternative to commuting.**

	Percent	Answers
Strongly disagree	10.8%	294
Disagree	12.6%	344
Agree	26.8%	730
Strongly agree	9.5%	258
Did not utilize this program or service	32.0%	871
No knowledge of this program	8.3%	226

**I would recommend to a friend or relative that he/she live in a residence hall while attending MTSU.**

	Percent	Answers
Strongly disagree	14.1%	383
Disagree	15.9%	432
Agree	28.6%	780
Strongly agree	10.2%	277
Did not utilize this program or service	24.3%	663
No knowledge of this program	6.9%	188

**The lounges located in the Keathley University Center are adequate to meet student needs.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.9%	133
Disagree	11.4%	311
Agree	53.0%	1443
Strongly agree	11.6%	315
Did not utilize this program or service	14.7%	399
No knowledge of this program	4.5%	122

**The meeting rooms located in Keathley University Center are adequate to meet student needs.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.9%	79
Disagree	7.5%	205
Agree	42.3%	1152
Strongly agree	9.1%	248
Did not utilize this program or service	27.8%	758
No knowledge of this program	10.3%	281

**The facilities in the James Union Building (for banquets, receptions, concerts, dances etc.) are adequate for student needs.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.3%	62
Disagree	5.4%	148
Agree	48.5%	1320
Strongly agree	10.9%	298
Did not utilize this program or service	24.5%	666
No knowledge of this program	8.4%	229

**MT Production Services fulfills the needs of the campus community with their support of activities.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.7%	74
Disagree	4.1%	111
Agree	35.9%	977
Strongly agree	7.6%	206
Did not utilize this program or service	33.5%	913
No knowledge of this program	16.2%	442

**Programs provided by Campus Recreation adequately reflects the needs and interests of all students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	3.4%	93
Disagree	7.6%	208
Agree	47.8%	1301
Strongly agree	15.4%	420
Did not utilize this program or service	18.3%	498
No knowledge of this program	7.5%	203

<b>Recreational facilities are adequate to meet the needs of students.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.4%	66
Disagree	6.2%	170
Agree	51.3%	1396
Strongly agree	24.8%	676
Did not utilize this program or service	11.4%	311
No knowledge of this program	3.8%	104

<b>The information and assistance provided by the Career and Employment Center is useful.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.5%	67
Disagree	4.7%	127
Agree	35.2%	959
Strongly agree	10.0%	272
Did not utilize this program or service	36.0%	981
No knowledge of this program	11.6%	317

<b>The services provided by Disabled Student Services adequately meet the needs of students.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.7%	47
Disagree	3.1%	84
Agree	22.8%	620
Strongly agree	7.7%	209
Did not utilize this program or service	51.3%	1398
No knowledge of this program	13.4%	365

<b>The timeliness of requested support services/accommodations from Disabled Student Services is adequate.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.4%	39
Disagree	2.9%	80
Agree	19.9%	542
Strongly agree	7.1%	194
Did not utilize this program or service	54.0%	1470
No knowledge of this program	14.6%	398

<b>The Disabled Student Services Adaptive Technology Center adequately meets the needs of students.</b>	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.3%	36
Disagree	2.6%	70
Agree	18.5%	504
Strongly agree	6.6%	180
Did not utilize this program or service	55.6%	1513
No knowledge of this program	15.4%	420

**The services offered by the Guidance Center (Counseling & Testing Center) are useful and adequately meet the needs of students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.9%	53
Disagree	3.5%	95
Agree	28.2%	768
Strongly agree	6.8%	186
Did not utilize this program or service	45.2%	1231
No knowledge of this program	14.3%	390

**I feel safe when I walk across campus at night.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	11.1%	303
Disagree	21.1%	577
Agree	47.0%	1280
Strongly agree	13.3%	361
Did not utilize this program or service	5.7%	155
No knowledge of this program	1.7%	47

**The Department of Public Safety (Campus Police) does an effective job in providing a safe and secure campus environment.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.5%	123
Disagree	15.5%	423
Agree	54.5%	1484
Strongly agree	12.2%	333
Did not utilize this program or service	9.6%	262
No knowledge of this program	3.6%	98

**I plan to participate in the Cooperative Education (Co-Op) program.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	9.6%	261
Disagree	16.9%	461
Agree	16.6%	451
Strongly agree	6.4%	173
Did not utilize this program or service	30.9%	841
No knowledge of this program	19.7%	536

**University Health Services provides quality health care.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.9%	78
Disagree	7.7%	210
Agree	41.7%	1136
Strongly agree	12.7%	347
Did not utilize this program or service	28.0%	762
No knowledge of this program	7.0%	190

**I would recommend a fellow student visit Health Services if they were in need of medical care.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	3.5%	96
Disagree	6.8%	186
Agree	47.6%	1297
Strongly agree	16.9%	459
Did not utilize this program or service	19.5%	532
No knowledge of this program	5.6%	153

**I understand that Study Abroad is not just for foreign language study.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	3.1%	85
Disagree	6.5%	178
Agree	44.3%	1205
Strongly agree	16.0%	437
Did not utilize this program or service	19.2%	522
No knowledge of this program	10.9%	296

**The programs offered by the Office of Multicultural Affairs adequately meet the needs of minority students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.2%	60
Disagree	4.0%	109
Agree	20.5%	558
Strongly agree	6.3%	172
Did not utilize this program or service	48.6%	1324
No knowledge of this program	18.4%	500

**The programs offered by Adult Student Services adequately meet the needs of students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.9%	52
Disagree	3.6%	97
Agree	19.4%	528
Strongly agree	6.0%	163
Did not utilize this program or service	50.8%	1384
No knowledge of this program	18.3%	499

**The services provided by the June Anderson Women's Center are effective and useful in meeting the needs of students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.7%	47
Disagree	3.0%	82
Agree	20.1%	546
Strongly agree	5.7%	156
Did not utilize this program or service	50.4%	1373
No knowledge of this program	19.1%	519

**The June Anderson Women's Center fulfills an important role on campus addressing the needs of students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.0%	55
Disagree	3.1%	84
Agree	21.6%	589
Strongly agree	6.8%	186
Did not utilize this program or service	47.9%	1303
No knowledge of this program	18.6%	506

**I am familiar with the procedures that exist for requesting a transcript, viewing my grades, requesting enrollment verification, filing an upper division form and filing an intent to graduate.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	4.2%	114
Disagree	10.5%	28
Agree	50.5%	1376
Strongly agree	24.8%	675
Did not utilize this program or service	7.0%	190
No knowledge of this program	3.0%	81

**The services and assistance provided by the Veterans Benefits Coordinator have adequately met the needs of students.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.8%	48
Disagree	2.9%	80
Agree	15.9%	433
Strongly agree	5.6%	152
Did not utilize this program or service	47.6%	1297
No knowledge of this program	26.2%	713

**The Scheduling Center provides adequate information regarding dates and deadlines for registration and dropping/adding classes.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	1.8%	48
Disagree	4.6%	124
Agree	52.8%	1437
Strongly agree	17.0%	463
Did not utilize this program or service	17.6%	479
No knowledge of this program	6.3%	172

**Printed Schedule Books are no longer needed as the most up-to-date information is available on-line.**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	27.6%	751
Disagree	24.5%	668
Agree	27.5%	750
Strongly agree	13.6%	369
Did not utilize this program or service	4.4%	121
No knowledge of this program	2.4%	64

**I would be comfortable recommending to my friends who are undeclared or thinking about changing majors, that they utilize the services of the new Academic Support Center (KUC 324).**

	<b>Percent</b>	<b>Answers</b>
Strongly disagree	2.5%	69
Disagree	5.1%	139
Agree	40.0%	1090
Strongly agree	12.2%	332
Did not utilize this program or service	26.6%	725
No knowledge of this program	13.5%	368