Summary of updates for 2021-2025

1. Multiple action steps **completed or cancelled** (such as Veterans and Military Family Center)

2. **Revised**
   a. Multiple revisions of completion dates and reporting types
   b. Multiple revisions of objectives for clarity

3. Revisited in light of COVID-19 disruptions and anticipated recovery
   a. **Strategic Direction 1: Promote engagement**
      i. **Cancelled** action step to create a Faculty Club in 2016. **Revised** to: Create opportunities for faculty to reconnect with each other and students, beginning Fall 2021 or Spring 2022 (when pandemic subsides)
   b. **Strategic Direction 2: Foster academic community**:
      i. **Elevate** action step: Enhance support for faculty and student research and creative activity by providing facilities, funding for travel, and time for research

4. **Elevate**
   a. **Strategic Direction 1: Promote engagement**
      i. **Objective**: Implement aggressively the Quest for Student Success
         Action step: Improve infrastructure to support increased employment opportunities for students

5. **Align with Quest 2025** Strategic Priorities
   a. **Strategic Direction 1: Promote engagement**
      i. **Objective**: Implement aggressively the Quest for Student Success
         Action step: Implement and monitor Quest for Student Success/Quest 2025
         Action step: Revisit admissions criteria
      ii. **Objective**: Achieve the goals of MT Engage
         Action step: Develop and implement SACSCOC QEP MT Engage
         Action step: Expand EXL Program
      iii. **Objective**: Create more interactive learning/living spaces across campus
b. Strategic Direction 2: Foster academic community
   i. Objective: Develop innovative, interdisciplinary undergraduate and graduate programs
      Action step: Increase undergraduate research/creative activities and experiential learning opportunities
   ii. Objective: Promote increase and sustained research, scholarship, and creative activity
      Action step: Expand undergraduate and graduate student research programs
      Action step: Implement an innovative modalities for nontraditional populations plan
   iii. Objective: Invest in the professional development of faculty, students, and staff
      Action step: Implement “service” training and development for all MTSU employees (include teamwork)
      Action step: Create recurring training session on systems, policies, and procedures and provide access to systems

c. Strategic Direction 3: Innovate for effectiveness and efficiency
   i. Objective: Promote communication, transparency, and accountability
      Action step: Create and implement “better customer service” initiative across the University.

6. Elevate, align with Quest 2025, revise, and add new action
   a. Strategic Direction 2: Foster academic community
      i. Objective: Deepen commitment to access and diversity
         1. Elevate for 2021-2025 and beyond
         2. Align with Quest 2025 Strategic Priority: Eliminate achievement gaps and increase diversity of faculty and staff
         3. Revise objective: Deepen commitment to access, diversity, equity, and inclusion

      ii. Objective: Deepen commitment to access, diversity, equity, and inclusion