

Name of Applicant: \_\_\_\_\_

## 2024 CUSTOMS Staff Reference Form

Middle Tennessee State University

Deadline: November 20, 2023

Name of Reference \_\_\_\_\_

Position/Title \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

You have been selected as a reference by the applicant listed above, who is applying for the position of Student Orientation Assistant (SOA) for the 2024 MTSU CUSTOMS new student orientation program. This position is an important element in our orientation program because as a student leader, an SOA is responsible for:

- Implementing the summer orientation program with members of the MTSU faculty, staff and administration.
- Representing the university to new students and their families.
- Presenting information regarding university policies, procedures and resources.
- Working independently and as a team member to ensure CUSTOMS remains a quality program for new students and their families.

The SOA position requires someone with a high degree of maturity, flexibility and leadership ability. This person also needs to communicate effectively with students, parents and staff. We appreciate your cooperation in completing this recommendation form with candid responses regarding your personal knowledge and insight about the candidate. Upon completion, please submit this form or print return this form to the Office of New Student and Family Programs, MTSU Box 61, Murfreesboro, TN 37132, fax (615) 904-8047, or scanned and emailed to [customs@mtsu.edu](mailto:customs@mtsu.edu) or [gina.poff@Mtsu.edu](mailto:gina.poff@Mtsu.edu) by 4:30 p.m. on **November 20, 2023**.

### Student Orientation Assistant Rating Form

1. Rating Form – Please circle the number that shows your opinion of this person.

	EXCELLENT	GOOD	FAIR	POOR	NO KNOWLEDGE
Ability to get along with others	4	3	2	1	X
Ability to manage emotions	4	3	2	1	X
Ability to set priorities	4	3	2	1	X
Consistency in carrying out duties	4	3	2	1	X
Use of good judgment in daily relations	4	3	2	1	X

**Student Orientation Assistant Rating Form Continued**

	EXCELLENT	GOOD	FAIR	POOR	NO KNOWLEDGE
Respect for others	4	3	2	1	X
Reliability in accepting responsibility	4	3	2	1	X
Work quality	4	3	2	1	X
Ability to manage stress	4	3	2	1	X
Ability to be flexible	4	3	2	1	X
Communication & presentation skills	4	3	2	1	X
Punctuality	4	3	2	1	X

2. In what ways have you known this person and for how long? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

3. What are your personal insights and general comments regarding this candidate? (feel free to use additional paper) \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

4. Would you hire this applicant?  
 YES \_\_\_\_\_ POSSIBLY \_\_\_\_\_ DOUBTFUL \_\_\_\_\_ NO \_\_\_\_\_

5. Do you have any additional comments about the applicant?

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Signature \_\_\_\_\_ Date \_\_\_\_\_