Parent/Guest Agenda
Freshman CUSTOMS 2021

8:30-9:00 a.m. CUSTOMS Check-in
Student Union ballrooms
Welcome to Middle Tennessee State University! After meeting with your Student Orientation Assistant (SOA) and receiving your orientation folder, enjoy the video on the screen until the opening session begins.

9:00-9:45 a.m. Welcome and MTSU Expectations
Student Union ballrooms
Greetings from the MTSU administration. Dr. Deb Sells, vice president for Student Affairs and vice provost for Enrollment and Academic Services, will welcome you. She will share expectations and information about your student’s enrollment at MTSU.

9:45-10:15 a.m. Port of Call 1
Student Union ballrooms
Your student CAN succeed in their classes! The Office of Student Success will explain the simple, straightforward actions students should take to be academically successful at MTSU. Also, learn about the incredible support available to all students, like advising and free tutoring, that can help your student excel as a Blue Raider.

10:25-10:55 a.m. Port of Call 2
Student Union ballrooms
Everything else your student needs to know about college! This quick refresher course covers key things your student needs to know to navigate getting enrolled and enjoying your first year. We’ll talk about how to get involved on campus, what to know about financial aid and fee payment, and how you and your student can find support and resources to assist you. We’ll cover a lot, and then remind you and your student how and where to look up these answers again later in the summer or throughout your freshman year.

11:00-11:15 a.m. Break

11:15 a.m.-12:00 p.m. Parent and Family Association Presentation
Learn about the programs and services provided by the MTSU Parent and Family Association.

Parent Orientation Q&A
Take this opportunity to ask our Parent Orientation Assistants any question you may have. They will share their personal experiences and give you information about campus from a current student’s point of view.

12:15–1:15 p.m. Lunch on Your Own
You pick your location
Student Union food court offers several options such as Bento Sushi, Dunkin Donuts, Panda Express, and Steak ‘n Shake.

McCallie Dining Hall at the Keathley University Center offers an all-you-can eat service and is one of the locations that will accept the Freshman Meal Plan.

The Middle @ Corlew offers several options such as Chick-fil-A, Pizza Hut, and Subway.
1:00–1:15 p.m. **Meet Your SOA**

location determined by SOA

Your SOA will pick a place to meet that is close to your Meet Your Major session and then walk you to your academic informational session.

1:30–2:30 p.m. **Meet Your Major and College Advising Staff**

During this session, the academic advisors and the dean for your student’s college, will introduce the curriculum and requirements for your major. They also will explain how the academic advising process will work.

Basic and Applied Sciences        Student Union Ballroom
Behavioral and Health Science     Cason Kennedy Nursing Building and Academic Classroom Building Rooms
Business                         Business and Aerospace Building, Rooms S126 and S102
Education                        College of Education, Room 141
Liberal Arts                     Keathley University Center Theater
Media and Entertainment          College of Education, Rooms 160, 145, and 149
University College               Business and Aerospace Building, Room S274

2:30–4:00 p.m. **Taking Care of Business (options)**

Now it is time to take care of individual things necessary for a smooth transition in the fall. We have many things planned to give you and your student a glimpse into campus life and the resources and experiences available to your student. We encourage you and your student to spend some time participating in some, or all, of these options:

- CUSTOMS Connects You Party: Meet many departments and learn about resources and ways to connect on campus (at the Student Union Commons and the Health, Wellness, and Recreation Center).
- Campus bus tours leave from Student Union bus stop on Blue Raider Drive every half hour.
- Tour campus housing. A map is included in your CUSTOMS bag, for this self-guided tour.
- Visit campus offices and take care of unfinished business.
- Pick up your student’s Blue ID in the Student Services and Admission Center.

We would like to have your feedback about your experience. Visit mtsu.edu/CUSTOMS, and click on Parent Survey to complete a short survey and share your thoughts. We hope you have enjoyed your visit to MTSU and CUSTOMS. Have a safe trip home. We will see you and your student in the fall!