## HOW TO REGISTER A CONCERN OR OFFER PRAISE REGARDING A FACULTY MEMBER

To ensure you are heard, follow the appropriate communication route:

## **Faculty** → **Department Chair** → **College Dean** → **Provost**

For a problem in a course, always begin with the faculty member. Only contact the Department Chair if the result of communicating with the faculty member is not satisfactory. Similarly, only contact the Dean and then the Provost if a resolution does not occur as a result of communication at earlier steps in the process.

To highlight a faculty member's excellent teaching, advising, and mentoring, contact the Department Chair. (Feel free to copy the faculty member.)

For email addresses and telephone numbers, see <a href="https://www.mtsu.edu/contact/">https://www.mtsu.edu/contact/</a>.

If you do not know the name of the Department Chair or College Dean, see <a href="https://www.mtsu.edu/atoz">https://www.mtsu.edu/atoz</a>.