How to Enable Wi-Fi Calling & Texting

When campus is congested, cellular signal may be hard to obtain. An option available through your smartphone (and supported by many carriers) is Wi-Fi Calling. Wi-Fi calling is a carrier-provided feature which allows you to make phone calls and send text messages where Wi-Fi is available but cellular coverage is inadequate. You can call and text (SMS/MMS) as you do on the cellular network.

Typically, the Wi-Fi Calling setting is disabled by default, so you will need to enable it manually to begin using it.

Wi-Fi Calling Instructions by Carrier
Support of Wi-Fi Calling varies from carrier to carrier. If you use a carrier other than the ones listed, search your carrier’s website, or contact their support services for more information.

- AT&T
- Google Fi
- T-Mobile
- Verizon

Enable Wi-Fi Calling on iPhone
To use Wi-Fi Calling in iOS, you must be using an iPhone 5c or later on a supported carrier.

Turn on Wi-Fi calling in Settings > Phone > Wi-Fi Calling. You might need to enter or confirm your address for emergency services.*

If Wi-Fi Calling is available, you’ll see Wi-Fi after your carrier name in the status bar. Then your calls will use Wi-Fi Calling.

* When cellular service is available, your iPhone uses it for emergency calls. If you turned on Wi-Fi Calling and cellular service isn’t available, emergency calls might use Wi-Fi calling. Your device’s location may be used to aid response efforts when you place an emergency call, regardless of whether you enable Location Services.

For additional information on the topic, see this Apple support article.
Enable Wi-Fi Calling in Android

With the variation in Android hardware and software versions, finding the Wi-Fi Calling feature differs from one device to another.

The simplest method to find the setting is to open your Settings app ①, then select the magnifying glass in the top-right ②. Search for “wifi calling” ③ and then enable the setting ④.