

# MTAP Monthly

JULY 2026

## LETTER FROM THE EDITOR

JAYRAH TRAPP

We have had a lot of fun recently in MTAP! From the Summit to training on new systems, this summer has been anything but dull. Members have also been busy in their personal lives. Check out our achievements section to learn more. We hope you all eat lots of hot dogs and see lots of fireworks this Fourth of July!



## MTAP ACHIEVEMENTS

Congratulations to everyone on their personal and professional achievements this month!



Using the new fundraising model of community partnerships, the **MTAP Fundraising Committee** has raised \$295.76. Current partners are [Julia's Bakery](#) on Medical Center, [Kitchen Way](#) on N. Rutherford Blvd., [Slick Pig](#) Spirit Nights every other month, and [Jefferson's](#) Give Back nights on the square. Thanks to everyone who has said they love this new way and for their continued support.

**Andrea MaGinn** has been selected as the recipient of the 2026 Tennessee Small Business Development Center (TSBDC) Spotlight Award for accomplishments in 2025. Since this is a peer-nominated, non-metric-based award, she says it was an honor to be nominated and an even greater honor to be chosen as the recipient. Plus, Andrea will be celebrating her 40th birthday this July with an adults-only Disney trip with her husband.



**Katie Morris-Fitch** earned her Certified Administrative Professional (CAP) credential this academic year. Katie also successfully kept all of the office plants alive. She loves outdoor plants and flowers, and says it always cracks her up that she can keep those alive but somehow struggles with indoor plants.

*"Achieving this certification required weekly study sessions, convincing my husband to quiz me with flash cards, and cramming for an exam - the first major test I've taken in more than 23 years. It was a challenging but very rewarding experience!"*

- Katie Morris-Fitch



# MTAP ACHIEVEMENTS, CONTINUED!

**Sherry Fuller** completed a 12-week Citizens Police Academy (CPA) course. It is designed to inform citizens of the operations of the Murfreesboro City Police Department to create a better quality of life for citizens, visitors, and guests, and covers a variety of topics.

If you are interested in completing the Citizens Police Academy, visit [Citizens Police Academy | Murfreesboro, TN - Official Website](#) or contact Lieutenant Jason Higgins at 0346@murfreesborotn.gov or 629-201-5565. Submit fall applications here: [https://www.facebook.com/share/p/1DzW1b\\_aPFj/?mibextid=wwXlfr](https://www.facebook.com/share/p/1DzW1b_aPFj/?mibextid=wwXlfr)



Let them know Sherry sent you!



**Luke Kautzky** recently leased his first apartment and moved in at the end of June.

**Lisa Benzinger** started pursuing her Master's in Digital Media in the Spring. She just finished her second class, the 'Maymester 3-week course,' which she says is insane to do in 3 weeks, but really fun!



**Juvy Burns** had several accomplishments during Spring 2026. She successfully organized the 10th Anniversary Celebration Tabling Event of the MALA Program at the MT Union Conference Room, bringing together university stakeholders and colleagues. She was blessed to visit family and friends in South Carolina and Maryland, and she also coordinated two weddings. She gives all glory to God.



**Melissa (Missy) Mullins** and her high school sweetheart celebrated 41 years of wedded bliss on June 16th.



**Patti Agnew** began a new position as the Clinical Experiences and Partnerships Specialist effective June 1.



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# MTAP SUMMIT RECAP

by MISSY MELHORN

Last month, I attended my first MTAP Summit. New to MTSU and MTAP, I did not know what to expect, but I had a great time meeting new people and learning about some interesting topics.

We started our morning off with LaShonda Dillard and the importance of “Holding the Line,” staying calm during stressful situations in the workplace. As administrative professionals, remaining calm and focused while under stressful circumstances can show how to lead without authority.

Next, Dr. Albert Whittenberg shared tips and tricks for the new Outlook. He demonstrated how to automatically sort emails, customize folders, and create new templates. While showing how to sort emails into a new folder, I think he shocked us all with the thousands of Bombas Sock emails in his inbox!

Beka Moore gave us the TRUE Colors personality test. She wasn’t surprised that the majority of MTAP members fell into the Gold (the Planner) category, myself included. She said that the more we understand our personality traits, and others, we can lower perceived conflict. I found it interesting how people in the other color categories can see our personality traits as a challenge.



*Everything organized and ready for the day.  
Thank you set-up team!*



*Even the prize table was sporting the luau theme.*

What’s your love language? Greg DiPasquale talked to us about love languages and how important it is to understand our coworkers’ preferences so we can best show our appreciation. Just because something is meaningful to us, doesn’t mean it’s the most effective way to recognize or motivate someone else. Not everyone is a hugger!

Dean Joyce Heames closed out our afternoon with lessons in conflict resolution. She shared coping strategies and encouraged us to think outside the box with our solutions. A Saboteur and a Credit Thief may

both create conflict in the workplace, but they require different responses to end conflict quickly.

Thanks to the summit committee’s hard work, the MTAP Summit was a great success and, overall, very informative. I came away with some wonderful tools, met great people, and I’m starting to feel a little more at home here at MTSU. If you didn’t get the chance to attend this year, we hope to see you in 2027!

## MTAP SUMMIT FUN!



*Friends across campus have the opportunity to catch up at the Summit.*



*Sandra Campbell and Juvy Burns have fun at the photo booth.*



We are less than six months away from the True Blue Fusion launch!

For all things Oracle, visit the following link:

<https://www.mtsu.edu/fusion/>.

## UPCOMING EVENTS

**Celebrate MTAP's  
50<sup>th</sup> Birthday!**

**Tuesday, July 29**

11:30 a.m.-12:30 p.m.

Tom Jackson Building

## July Birthdays

**Jaimie Raymond (7/1)**

**Luke Kautzky (7/1)**

**Flora McCullough (7/6)**

**Sarah Pruitt (7/6)**

**Andrea MaGinn (7/17)**

**Melbra Simmons (7/18)**

**Laura Loggins (7/23)**

**Torrie Richardson (7/27)**

**Tye Gannon (7/27)**

**Bonnie Bailey (7/28)**

**Emily Armstrong (7/30)**