

Online Student Survey, April 2026

Course & Program Satisfaction

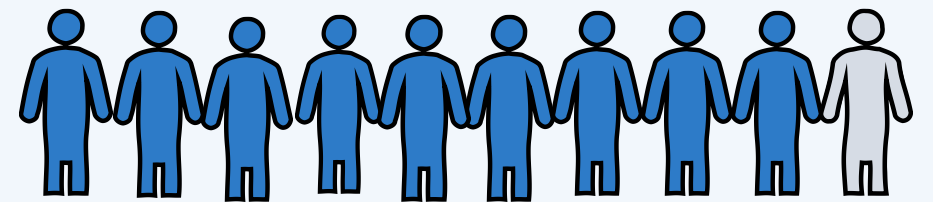
87%

Strongly or generally agree MTSU Online courses/ programs fit with their professional & personal goals.

84%

Strongly or generally satisfied with the overall quality of the online course content.

Overall Satisfaction



88% Highly or generally satisfied with their online experience.

Satisfaction with Online Student Services

41%

MTSU Library is highest rated and most used

41% of respondents were extremely or generally satisfied with library services.

39%

Academic Advising second highest used

The second-most used service, with more than 39% of the respondents extremely or generally satisfied.

Respondent Characteristics

77% were undergraduates

51% were ages 18 to 24

52% work 20+ hours per week

Summary of Respondent Recommendations

- Offer more courses online
- Include more recorded lectures
- Offer a consistent course structure (course organization)
- Include more interactive learning activities in courses