Concern Resolution Path
(adapted from the Chicago Theatre Standards)

Creating a safe and productive environment for all members of our team is important to the MTSU Department of Theatre and Dance. We take concerns seriously and seek to address issues in a sensitive and timely manner.

The following individuals are available to help you resolve any concerns or issues that may arise. We encourage concerns of Level 2 or above to be made in writing (or email) when possible.

**Level One**
If you feel comfortable doing so, we encourage you to first directly address your concern with the individual(s) involved. This helps to foster an honest and open community and is often the fastest path to resolution.

**Level Two**
If you are not comfortable directly addressing the individual(s) involved, or if no resolution can be agreed upon, your next points of contact can be any of the following:

- Name: ___________________________  Name:______________________________
  Title: Stage Manager       Title: Director
  Email: ___________________________  Email:______________________________
  Phone #:_________________________  Phone #:_________________________

- Name: ___________________________  Name: John Underwood
  Title: Actor Deputy       Title: Production Manager
  Email: ___________________________  Email: John.Underwood@mtsu.edu
  Phone #:_________________________  Phone #: (615) 904-8230

**Level Three**
If an issue has not been resolved through Levels One or Two, or if you are an individual named in Level Two who needs assistance to resolve the issue, your next points of contact can be any of the following people. The contacts may consult with each other and review any implications of any decision.

- Name: Kate Goodwin
  Title: Stage Management Advisor
  Email: Katie.Goodwin@mtsu.edu
  Phone #: (615) 898-5932

- Name: Lauren Shouse
  Title: Directing Advisor
  Email: Lauren.Shouse@mtsu.edu
  Phone #: (615) 494-7858

- Name: Darren Levin
  Title: Interim Department Chair
  Email: Darren.Levin@mtsu.edu
  Phone #: (615) 898-2640

**Level Four**
Should an issue need resolution outside of the Department of Theatre and Dance, the next point of contact is Dean of the College of Liberal Arts.

- Name: Leah Lyons
  Title: Dean, College of Liberal Arts
  Email: leah.lyons@mtsu.edu
  Phone #: (615) 898-2534

In case of physical or criminal activity, call 911.