Concern Resolution Path
(adapted from the Chicago Theatre Standards)

Creating a safe and productive environment for all members of our team is important to the MTSU Department of Theatre and Dance. We take concerns seriously and seek to address issues in a sensitive and timely manner.

The following individuals are available to help you resolve any concerns or issues that may arise. We encourage concerns of Level 2 or above to be made in writing (or email) when possible.

Level One
If you feel comfortable doing so, we encourage you to first directly address your concern with the individual(s) involved. This helps to foster an honest and open community and is often the fastest path to resolution.

Level Two
If you are not comfortable directly addressing the individual(s) involved, or if no resolution can be agreed upon, your next points of contact can be any of the following:

Name: ___________________________  Name: ___________________________
Title: Stage Manager  Title: Director
Email: ___________________________  Email: ___________________________
Phone #:_________________________  Phone #:_________________________

Name: ___________________________  Name: John Underwood
Title: Actor Deputy  Title: Production Manager
Email: ___________________________  Email: John.Underwood@mtsu.edu
Phone #:_________________________  Phone #: (615) 405-4975

Level Three
If an issue has not been resolved through Levels One or Two, or if you are an individual named in Level Two who needs assistance to resolve the issue, your next points of contact can be any of the following people. The contacts may consult with each other and review any implications of any decision.

Name: Kate Goodwin  Name: Lauren Shouse
Title: Stage Management Advisor  Title: Directing Advisor
Email: Katie.Goodwin@mtsu.edu  Email: Lauren.Shouse@mtsu.edu
Phone #: (615) 898-5932  Phone #: (615) 494-7858

Name: Tiffany Trent  Name: ___________________________
Title: Department Chair  Title: TBD per production
Email: Tiffany.Trent@mtsu.edu  Email: ___________________________
Phone #: (615) 898-2641  Phone #: ___________________________

Level Four
Should an issue need resolution outside of the Department of Theatre and Dance, the next point of contact is Dean of the College of Liberal Arts.

Name: Leah Lyons
Title: Interim Dean, College of Liberal Arts
Email: Leah.Lyons@mtsu.edu
Phone #: (615) 898-2534

In case of physical or criminal activity, call 911.